

## Organization's Policy

Quality guides **MICE**'s activities, constituting an unquestionable path to customer satisfaction and continuous improvement of its products and services. Focused on the effectiveness and efficiency of internal processes, it aims to ensure that stakeholders have full confidence in the engineering and product development activity in plastics and composites, committing to:

- Focus its strategy on customer satisfaction and loyalty, assuming a clear commitment to the quality of their products and services;
- Invest in innovation and modernization of manufacturing means and resources to diversify and complement the Company's offerings and respond more efficiently to the needs of its customers;
- Encourage quality relationships with various stakeholders through a behaviour of proximity based on humanism, transparency, and honesty;
- Adopt measures to optimize resources and increase the Company's competitiveness, ensuring its sustained growth and market conquest;
- Promote organizational knowledge and continuous employee development through training, information, and awareness initiatives to develop their individual and technical skills, ensuring their commitment to the Organization's Policy;
- Ensure compliance with applicable legal and regulatory requirements for its activity.

In order to guarantee its suitability and effectiveness, the Company's Management is committed to periodically evaluating the Organization's Policy, Quality Objectives, and implemented Quality Management System.